



Crossroads Carers Assistance Line Referral Form

Date Of Referral:

Referral ID:

Date Of Allocation to Advisor:

(For Office Use Only)

Referrer Details or Self-Referral:

Name of Referrer:

Role/Organisation:

Contact Number(s):

Email Address:

Address:

Consent to pass on personal details:

Yes:

No:

Would you like to be updated on this referral?

Yes:

No:

I confirm that the above details are correct, and agree for the details to be held on Crossroads database as part of this service:

Yes:

No:



Reason for referral & current circumstances:

Large empty box for text input.

Carers Personal Details

Title:

First Name:

Surname:

Home Address (including postcode):

Date of Birth:

Gender/
prefer not to
say:

Contact Number:

Mobile Number:

Email Address:

Ethnicity & Religion:

Preferred Language & communication
needs:

Sexual Orientation/Prefer not to
say:

Preferred Format: (e.g. large print,
email)

Employment Status/ prefer not to
say:



Do you have any disabilities or long-term conditions which affects your day-to-day life or the way you care for someone? Please detail here -

Cared for Personal Details

Title:

First Name:

Surname:

Home Address (including postcode):

Date of Birth:

Gender/
prefer not to
say:

Contact Number:

Mobile Number:

Email Address:

Ethnicity & Religion:

Preferred Language & Communication
needs:

Sexual Orientation/ Prefer not to say:

Preferred Format: (e.g. large print,
email)

Employment Status/ prefer not to
say:

Additional information:



Please send completed password protected forms to CAL@sandwellcrossroads.org or call 0121 803 6830.

Please password protect all completed referral forms and send the password in a separate email.

Data protection and consent – The Crossroads Carers Assistance Line is provided collaboratively by Sandwell Crossroads. We take your privacy seriously and have taken steps to protect it. Any personal data you give to us, including photographic/moving images, will be processed strictly in accordance with the Data Protection Act 1998 and will be used for the purposes that you have consented to. We will not share your details with third parties without your consent, except where we are legally compelled or obliged to do so.